



## HELLO EVERYBODY

**A BIG thank you to all our care team for their hard work this year!**

Our Christmas Colouring Competition was a great success. We split the entries across the 2 offices and each office gave out 1st, 2nd and 3rd prizes. We had help from some of our clients with the judging. Thank you M Holden & S Foulds from Rossendale and Ronnie from North Lancashire

Thank you to all our staff that will be working over the holiday period. Our clients need us just as much at this time of year as any other. Thank you for making a big difference and caring all year round!

Thanks to everyone who attended Christmas Lunches at the offices, it was lovely to see you all!

Lisa & Ryan attended St Annes job centre for a recruitment event

### IMPORTANT ANNOUNCEMENTS

Please make sure you are  
Winter Ready when out and  
about.

Have you got...

De-icer (great for key  
safes too)

A working torch

A warm coat/blanket in  
your car



### POLICY OF THE MONTH

**Food Safety and Hygiene**

**Click Here**

**To Open**

**The Policy**



In this newsletter you will find:

Staff Shoutouts, Important Info, Helpful links

## SHOUTOUTS!

Shout out to all Rossendale carers for going out in all weathers, floods and traffic issues, to ensure our clients get the support they need.

Shout Out to Annie for her leaflet delivering

Two members of staff, Nicola Hopkins and Sharon Green celebrate their 10 years service with us and have both received vouchers as a thank you

Cheryl has had lovely feedback from service users and colleagues, she is doing really well in her new role.

## OUR CARERS OF THE MONTH

Well done to our December carers of the month

**Cheryl Torboroyzk**

Hazelwood Rossendale

**Rachel Swales**

Hazelwood North

## USEFUL LINKS

We've popped some useful links in for you to have a quick look at, just click on each link to see more:



[OUR LATEST BLOG](#)



[LEAVE US FEEDBACK](#)



## APPLY NOW

Just scan the qr code above using the camera on your mobile phone or click [HERE](#)

We are always looking for people to join our Hazelwood team!



# COMPLIMENTS



## HAZELWOOD NORTH



**Shout out to Laura; huge compliment received from a family member and other staff for her support delivered**



**Rachel always goes above and beyond - She is our Queen of Domestic! Rachel has a can do attitude and is never phased. Rachel started in care nearly 2 years ago and has definitely found her career! Rachel always gets involved in activities and shares the amazing work that Hazelwood Homecare do.**

**Every team should have a RACHEL and we are thrilled she is part of ours!!**

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## HAZELWOOD ROSSENDALE



**A clients daughter complimented us to the ICAT team, she said that Hazelwood office staff and carers are wonderful, we have made sure the support in place is meeting her Mums needs and that our standard of care is exemplary and her Mum is thriving. She said she has never witnessed such good care.**



**Sebrina has had compliments from a client and her daughter, the client was not feeling too well but by the end of Sebrina's call she was feeling much better and rang her daughter to tell her that Sebrina is new but she is chatty and friendly and is doing a smashing job. our client's daughter rang to tell us and to pass on her thanks to Sebrina.**